

AFI Training Programs

First Aid

AFI International has an onsite and mobile St. John Ambulance instructor who can instruct Emergency Level First Aid, Standard Level First Aid, CPR (Level A, B, C, Health Care Professional (HCP) and Automatic External Defibrillation (AED) equipment training).

Topics covered in Standard First Aid Training:

1. Emergency Scene Management
2. Shock, Unconsciousness and Fainting
3. Choking
4. Cardiovascular Emergencies
5. Severe Bleeding
6. Medical Conditions (Diabetes, Convulsions, Asthma, Allergies)
7. Child Resuscitation
8. Infant Resuscitation
9. Two-Rescuer CPR
10. Automated External Defibrillation
11. Secondary Survey
12. Bone and Joint Injuries
13. Head/Spinal and Pelvic Injuries
14. Chest Injuries
15. Wound Care
16. Multiple Casualty Management
17. Rescue Carries
18. Eye Injuries
19. Burns
20. Poisons, Bite and Stings
21. Heat and Cold Illness and Injuries
22. Emergency Childbirth and Miscarriage
23. Artificial Respiration

CPR Health Care Professionals (HCP) and Automated External Defibrillation (AED):

AFI offers specialized First Aid and CPR training for people working in the health care field. Includes CPR-C, AED, Bag-valve mask and adult, child & infant two rescuer skills.

Non-Violent Crisis Intervention

AFI International has an onsite and mobile Non-Violent Crisis Intervention instructor. Non-Violent Crisis Intervention is a program designed by the Crisis Prevention Institute. The program

promotes care, welfare, safety and security of all individuals involved in a crisis situation. **The course teaches students the following fundamentals:**

1. How to identify behaviors that could lead to a crisis.
2. How to most effectively respond to each behavior to prevent the situation from escalating.
3. How to use verbal and non-verbal techniques to defuse hostile behavior and resolve a crisis before it becomes violent.
4. How to cope with your own fear and anxiety.
5. How to use CPI's principles of Personal Safety to avoid injury if behavior becomes physical.

Basic Training

AFI International has an onsite and mobile instructor who teaches the fundamentals of AFI Security and Investigations in a classroom setting. **The 8 hour course includes the following topics:**



1. Introductory to Security and Investigations
 - What is a crisis and disaster
 - What is a labour dispute
 - What is a lockout
 - Discussion on different types of projects and sizes
2. Report Writing
 - How to write a report
 - Fundamentals (neat, black pen only etc.)
 - Facts NOT Opinions
 - As much detail as possible
 - Must get all names of individuals involved
 - Notebook writing techniques (what to write and how to write appropriately)
 - How to label a tape
 - How to complete average picket count sheets
 - How to complete line crossing sheets
 - How to complete a shift summary

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3. Video Review of Real Life Situations
 - Watch and review field videos for positive and negative strategies to be implemented in the field
 - Class discussion on what can be done better and what was done well
4. Practical Field Exercises
 - Use class participants to assemble a picket line
 - Demonstrate techniques to handle agitated/aggressive individuals
 - Teach de-escalation techniques
 - Demonstrate the difference between a challenging question (unproductive) and a information seeking question (productive) and how to answer both
 - Demonstrate positioning of Security Guards and Investigators and their individual roles and responsibilities
 - Teach effective communication techniques and how to properly use a cell phone/radio
 - Show techniques on how to safely protect themselves
 - All class attendants write an incident report that is reviewed by AFI Trainer to test knowledge learned
5. Court Injunction Process
 - What is an injunction
 - Common law requirements
 - How to gather appropriate evidence for an injunction
 - How an injunction helps the labour dispute system work for our client and security staff
 - Explain irreparable losses
 - Explain balance of convenience

Basic training is supplemented with on the job training as well. Each new recruit is put through basic training and minimum 12 hours of on the job training.

Predictive Profiling

Predictive profiling is an online course that teaches AFI International employees how to detect suspicious individuals and situations. **The course covers the following content:**

1. Basic terminology
2. Threat vs. suspicion vs. risk
3. Detection of suspicious activity
4. Marking to Getaway - the aggressor's method of operation
5. Defining and meeting a security objective
6. Open environment security
7. Screening of people and objects in access control
8. Aggressive intentions vs. aggressive means
9. Dealing with a suspicious object or person
10. Security questioning
11. Determining deployment procedures

WHMIS Training

AFI International has a Workplace Hazardous Materials Information System course that is offered to our employees online. **Course content includes:**

1. WHMIS & the Canadian Health & Safety Regulation
2. Responsibilities (suppliers, employers, employees)
3. WHMIS training requirements
4. Penalties and enforcement
5. Health effects, routes of entry
6. WHMIS hazard classes
7. Understanding supplier labels
8. Workplace labeling requirements
9. Understanding Material Safety Data Sheets (MSDS)

CDT® Training

AFI International has an internal trainer registered as a Tactical Master Instructor with CDT®. Compliance and Escort techniques are taught to AFI staffs with a "less is better" focus. **The course covers the following content:**

1. Environment scanning, interview stance and positioning
2. Voice command and verbal diffusion
3. Explanation of justifiable force
4. Explanation of personal well being, subject safety and full circle liability
5. Hands on application of Compliance and Escort techniques
6. Team escorts and restraints

Online Training Academy

AFI International offers online training courses for AFI employees through our online training academy.



Our online curriculum consists of specific courses within general study areas including:

1. Labour Disputes & Plant Closures
2. Natural Disaster & Emergency Response
3. Security Awareness
4. Workplace Violence & High Risk Terminations
5. Executive & Close Protection
6. Crisis Management

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